



Village of Scarsdale

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PRESS RELEASE

For Immediate Release

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Parking Pay by Phone App is coming soon to the Village of Scarsdale!

The Village of Scarsdale is pleased to announce that Pango, the parking pay by phone app, is coming soon! Over the years, the Village has examined various parking payment methods designed to offer convenience for its residents and Village Center patrons. The Village concluded that the best approach is to simply upgrade the mechanical coin meters and offer a pay by phone app, as a convenient option to pay for parking.

After an examination of industry vendors, the Village engaged Pango in February of 2019 to offer pay by phone service in the Village Center. Pango allows customers to manage their parking experience on the pay by phone app via their mobile phone or on the Pango website <http://www.mypango.com>. More specifically, customers can make profile changes, add or delete vehicle information and review parking history. Additionally, the parking app provides various ways to pay for parking such as Pango Wallet supported by PayPal, Venmo and credit card.

Parking meters in the Village Center will soon be furnished with decals informing motorists of their parking zone and the steps to follow to pay by phone. Motorists are encouraged to download the app and set up an account prior to June 1. There is also a customer care call center available to assist motorists should issues arise. The number at the call center is 1-877-697-2646. It is recommended that motorists program this number in their phone, for future use.

Pango is used in a number of communities in Westchester and implementation of Pango in the Village of Scarsdale should make parking more convenient and efficient in the local area and for Village residents.

Implementation of Pango pay by phone app in the Village of Scarsdale is scheduled for June. Please watch this [video](#) to learn more about how to use Pango.

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Pay by Phone:

- Download the Pango App;
- Call 1-877-697-2646; or
- www.mypango.com.

