



Village of Scarsdale

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PRESS RELEASE

For Immediate Release
Contact: Village Manager's Office
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November 25, 2020

Village Hall Operations Update: COVID-19 Modifications

The Village issued a [press release](#) last announcing that in-person services were not going to be available from the Water Billing Department, Village Clerk's Office, or Village Treasurer's Office until November 30, 2020. Although the offices are still scheduled to reopen on Monday, November 30, all Village Hall Departments will experience reduced in-person staffing as of the same date.

The in-person staffing reductions will not include police, fire, or sanitation services.

50% In-Person Staffing Reduction – All Village Hall Departments

Effective Monday, November 30, all departments located at Village Hall, which does not include police, fire, or sanitation services, will be operating with 50% in-person and 50% remote staffing.

Please attempt to use online, email, or telephone to conduct business with Village Hall until we are able to return to full in-person staffing. Also, if your business must be conducted in-person, recognize that there may be delays. Village Hall visitors are encouraged to make advance appointments, where possible. Contact information for each department is available [online](#).

This precautionary measure is necessary to limit potential broad staffing impacts in connection with any additional COVID-19 cases that may arise amongst our workforce as cases continue to spike regionally and nationally.

Leaf Pick-Up: Please Help

Please note that leaf collections services are running slower than usual due to reductions in full-time and seasonal staffing in connection with active COVID-19 cases. While our personnel are trying their best to keep up, doing so has become a significant challenge. Please help by using one of the following strategies in lieu of standard leaf pick-up, listed in order of most helpful:

1. We strongly encourage on-site mulch mowing – it's easy and beneficial.
2. Direct your landscaper to transport leaves to the Recycling Center, 110 Secor Road, where the leaves are accepted free-of-charge if accompanied by a letter from the property owner attesting to the fact that leaves originated from their Scarsdale residence.
3. Bag leaves for curbside Sanitation pickup on your second collection day of the week.

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